



The GMGC Covid Helpline and Psycho-Social Support

“Beat Covid Each One Reach One”

A Joint Initiative of NSS Unit-1, SES REC (MGNCRE)

& Department of Psychology

Introduction

The GMGC Covid Helpline was launched in May 2021 during the devastating second wave of Covid-19 Pandemic, initially by the NSS Unit-1 to help the Covid affected people in a 24x7 schedule using social media as a medium. However subsequently it was enthusiastically joined by Non-NSS students, Ex-students, the Faculty and the Non-teaching staff. By July 2021 there were 100 active members. Members planned to reach out to all the Covid-affected people and their families in West Bengal and a poster was circulated in every possible medium with contact numbers of the front desk members. This helpline has facilitated the distressed since its inception on 5th May 2021. Even after the subsidence of the Corona virus disease, the helpline goes on working and comes to the aid of people needing urgent medical aid for other types of illnesses substantiating its dedication towards society's welfare.

Action Plan

This helpline was organized and divided into front desk members and back end verifiers. The front desk members would contact the patient family directly before handling any case and the back end verifiers would continuously verify contacts before providing any lead to the patient family. The main group had segregation and for each segregation, different WhatsApp group was created. The four groups were:

1. Hospital Group
2. Oxygen Group
3. Blood and Plasma Group
4. Food Group

Each group had 2 front desk members assigned to them, 2 of them were further segregated into morning shift and night shift workers (12.00 am-12pm and vice versa) to take calls accordingly. There would be Front Desk workers in all the groups to stand in place of someone who had currently become inactive. Each of these groups also contained a set of Back-End Verifiers different for each group. Different excel sheets were created for each group where records of the contact and data were kept. Remarks about the response from hospitals or oxygen dealers or any source was also maintained to make the work easier in future. The back end verifiers would keep verifying these contacts as and when any patient family reach contacted the helpline. Thus giving a list of numbers containing inoperative numbers to a distressed family could be avoided and time saved. Strict protocol would be maintained. Leads would not be provided without patient verification to avoid misuse of information. Front desk members would always be empathetic and keep on communicating with the patient family as much as possible extending psychological support too. The sole motive would be to help people by creating an effective network. In this regard, the organization and maintenance of information would be the key priorities of GMGC Helpline.

Implementation

To manage time efficiently, helpers organized themselves into front desk members and back-end verifiers in four groups – Hospital, Oxygen, Blood and Plasma, Food, each with 2 Front-Desk Helpers to connect with the patient family directly and assigned 12-hour morning shift and night shift to receive calls and stand in place of an inactive member or to relieve another. Back-end Verifiers maintained data on patient family's experiences on the responses of hospitals or oxygen dealers. As a strict rule, members verified with hospitals and medicine/oxygen suppliers and the patient information beforehand to avoid delay or misuse of information. Empathy and strict adherence to government notifications were the two most important premises of this extension activity. The helpline also facilitated stranded individuals to return home during the Covid period. A data sheet of patients who were facilitated was also maintained. The helpline also facilitated people stranded in other regions to return home to the state midst the Covid pandemic lockdown.

Faculty of the Department of Psychology in association with the NSS Unit-1 members and the members of the SES REC Cell conducted virtual counselling sessions for all the students of the college in batches. Psychological counselling and support was extended by invited experts. Special sessions were undertaken for those students who were going through extremely difficult situations owing to the loss of a near and dear one.

Appreciation

The report of the Psycho-Social Support activity was sent to the MGNCRE, Ministry of Education, Govt. of India. The efforts of the faculty and student members of the helpline under MGNCRE's "Beat Covid Campaign" were duly recognized and E-Certificates of Appreciation were provided.



BEAT COVID
EACH ONE REACH ONE

GOKHALE MEMORIAL GIRLS' COLLEGE, KOLKATA

THE NSS-UNIT & THE DEPARTMENT OF PSYCHOLOGY

ORGANIZES
PSYCHOSOCIAL SUPPORT ACTIVITIES

GMGC COVID HELPLINE

The NSS Unit-1 of Gokhale Memorial Girl's College took the initiative of helping people out by using social media as a medium. A group named GMGC HELPLINE was created in Whatsapp on 5th May 2021 and currently that group contains NSS and non NSS students from various departments, ex-Gokhalites, teaching and non teaching staff, summing up to around 100 active members.

GMGC COVID HELPLINE

A poster has been circulated in every possible medium with contact numbers of the front desk members of GMGC HELPLINE, which operates all over West Bengal. This Helpline started with the initiative of NSS unit but it has been operational with the effort of the entire college.



The poster is titled "GMGC COVID HELPLINE" in large, bold, red letters. Above the title, it says "The NSS Unit I Of Gokhale Memorial Girls' College Initiates". Below the title, there are icons for a telephone and WhatsApp. The text reads: "We, the students of Gokhale Memorial Girls' College, have taken the initiative of helping people in crisis owing to this Pandemic. We can assist you with updated information on: 1. Oxygen providers 2. Hospital beds (both private and govt.) 3. Blood and plasma 4. Food delivery". Below this, it says "DROP A CALL/ TEXT US AT:" followed by a table of contact numbers. At the bottom, it says "Help Provided All Over West Bengal" and "Don't panic! Stay safe. We are all in this together."

The NSS Unit I
Of
Gokhale Memorial Girls' College
Initiates

GMGC COVID HELPLINE

We, the students of Gokhale Memorial Girls' College, have taken the initiative of helping people in crisis owing to this Pandemic.

We can assist you with updated information on:

1. Oxygen providers
2. Hospital beds (both private and govt.)
3. Blood and plasma
4. Food delivery

DROP A CALL/ TEXT US AT:

For Hospital Beds	For Oxygen	For Blood/Plasma	For Food Services
(From 12pm to 12am) 6296534899	6290763871	8582848617	9612553190
(From 12am to 12pm) 8910271382	6290807977	9064298303	7797366147

Help Provided All Over West Bengal

Don't panic! Stay safe. We are all in this together.

THE WAY IT WORKS

This helpline has been organized and divided into front desk members and back end verifiers. The front desk members contact the patient family directly before handling any case and the backend verifiers continuously verify contacts before providing any lead to the patient family.

The NSS Unit I
Of
Gokhale Memorial Girls' College
Initiates

GMGC COVID HELPLINE

We, the students of Gokhale Memorial Girls' College, have taken the initiative of helping people in crisis owing to this Pandemic.

We can assist you with updated information on:

1. Oxygen providers
2. Hospital beds (both private and govt.)
3. Blood and plasma
4. Food delivery

DROP A CALL/ TEXT US AT:

<u>For Hospital Beds</u>	<u>For Oxygen</u>	<u>For Blood/Plasma</u>	<u>For Food Services</u>
(From 12pm to 12am) 6296534899	6290763871	8582848617	9612553190
(From 12am to 12pm) 8910271382	6290807977	9064298303	7797366147

Help Provided All Over West Bengal

Don't panic! Stay safe. We are all in this together.

THE WAY IT WORKS

The main group has segregation and for each segregation, different Whatsapp groups have been created. The four groups are:

1. Hospital Group
2. Oxygen Group
3. Blood and Plasma Group
4. Food Group

The NSS Unit I
Of
Gokhale Memorial Girls' College
Initiates

GMGC COVID HELPLINE

We, the students of Gokhale Memorial Girls' College, have taken the initiative of helping people in crisis owing to this Pandemic.

We can assist you with updated information on:

1. Oxygen providers 2. Hospital beds (both private and govt.)
3. Blood and plasma 4. Food delivery

DROP A CALL/ TEXT US AT:

<u>For Hospital Beds</u>	<u>For Oxygen</u>	<u>For Blood/Plasma</u>	<u>For Food Services</u>
(From 12pm to 12am) 6296534899	6290763871	8582848617	9612553190
(From 12am to 12pm) 8910271382	6290807977	9064298303	7797366147

Help Provided All Over West Bengal

Don't panic! Stay safe. We are all in this together.

THE WAY IT WORKS

Now, each group has 2 front desk members assigned to them, 2 of them are further divided into morning shift and night shift(12am-12pm and vice versa) and they get calls accordingly. But the front desk members are there in all the groups so that they can work in place of someone who is currently inactive.

The NSS Unit I
Of
Gokhale Memorial Girls' College
Initiates

GMGC COVID HELPLINE

We, the students of Gokhale Memorial Girls' College, have taken the initiative of helping people in crisis owing to this Pandemic.

We can assist you with updated information on:

1. Oxygen providers 2. Hospital beds (both private and govt.)
3. Blood and plasma 4. Food delivery

DROP A CALL/ TEXT US AT:

<u>For Hospital Beds</u>	<u>For Oxygen</u>	<u>For Blood/Plasma</u>	<u>For Food Services</u>
(From 12pm to 12am) 6296534899	6290763871	8582848617	9612553190
(From 12am to 12pm) 8910271382	6290807977	9064298303	7797366147

Help Provided All Over West Bengal

Don't panic! Stay safe. We are all in this together.

THE WAY IT WORKS

Each of these groups also contain a set of back end verifiers which is different for each group.

- Different excel sheets have been created for each group where records of the contacts and data are kept. Remarks about the response from hospitals or oxygen dealers or any source is also maintained to make the work easier in future.

The NSS Unit I
Of
Gokhale Memorial Girls' College
Initiates

GMGC COVID HELPLINE

We, the students of Gokhale Memorial Girls' College, have taken the initiative of helping people in crisis owing to this Pandemic.

We can assist you with updated information on:

1. Oxygen providers 2. Hospital beds (both private and govt.)
3. Blood and plasma 4. Food delivery

DROP A CALL/ TEXT US AT:

For Hospital Beds	For Oxygen	For Blood/Plasma	For Food Services
(From 12pm to 12am) 6296534899	6290763871	8582848617	9612553190
(From 12am to 12pm) 8910271382	6290807977	9064298303	7797366147

Help Provided All Over West Bengal

Don't panic! Stay safe. We are all in this together.

THE WAY IT WORKS

The back end verifiers keep verifying these contacts as and when any patient family reach us out. So, by doing this, giving a list of numbers, from which half of them doesn't work to a distressed family, can be avoided.

The NSS Unit I
Of
Gokhale Memorial Girls' College
Initiates

GMGC COVID HELPLINE

We, the students of Gokhale Memorial Girls' College, have taken the initiative of helping people in crisis owing to this Pandemic.

We can assist you with updated information on:

1. Oxygen providers 2. Hospital beds (both private and govt.)
3. Blood and plasma 4. Food delivery

DROP A CALL/ TEXT US AT:

<u>For Hospital Beds</u>	<u>For Oxygen</u>	<u>For Blood/Plasma</u>	<u>For Food Services</u>
(From 12pm to 12am) 6296534899	6290763871	8582848617	9612553190
(From 12am to 12pm) 8910271382	6290807977	9064298303	7797366147

Help Provided All Over West Bengal

Don't panic! Stay safe. We are all in this together.

PROTOCOLS

Any sort of leads is not provided without patient verification so that there is no misuse of information. Front desk members try to communicate with the patient family as much as possible and try to be there for them and be empathetic in our approach.

The NSS Unit I
Of
Gokhale Memorial Girls' College
Initiates

GMGC COVID HELPLINE

We, the students of Gokhale Memorial Girls' College, have taken the initiative of helping people in crisis owing to this Pandemic.

We can assist you with updated information on:

1. Oxygen providers 2. Hospital beds (both private and govt.)
3. Blood and plasma 4. Food delivery

DROP A CALL/ TEXT US AT:

<u>For Hospital Beds</u>	<u>For Oxygen</u>	<u>For Blood/Plasma</u>	<u>For Food Services</u>
(From 12pm to 12am) 6296534899	6290763871	8582848617	9612553190
(From 12am to 12pm) 8910271382	6290807977	9064298303	7797366147

Help Provided All Over West Bengal

Don't panic! Stay safe. We are all in this together.

PROTOCOLS

Everything that is done, strictly falls under government circular and anything that is beyond, is prohibited in this helpline. The sole motive is to help people out in this dire

situation by creating a network. The organization and maintenance of information are the key priorities of GMGC HELPLINE.



The poster is for the GMGC COVID HELPLINE, initiated by The NSS Unit I of Gokhale Memorial Girls' College. It features logos of the NSS Unit and the college at the top. The background is dark green with blue virus-like patterns. The text is white and yellow. It lists services provided: Oxygen providers, Hospital beds, Blood and plasma, and Food delivery. It also provides contact numbers for each service, categorized by time of day (12pm to 12am and 12am to 12pm). The poster ends with a message: 'Don't panic! Stay safe. We are all in this together.'

The NSS Unit I
Of
Gokhale Memorial Girls' College
Initiates

GMGC COVID HELPLINE

We, the students of Gokhale Memorial Girls' College, have taken the initiative of helping people in crisis owing to this Pandemic.

We can assist you with updated information on:

1. Oxygen providers
2. Hospital beds (both private and govt.)
3. Blood and plasma
4. Food delivery

DROP A CALL/ TEXT US AT:

For Hospital Beds	For Oxygen	For Blood/Plasma	For Food Services
(From 12pm to 12am) 6296534899	6290763871	8582848617	9612553190
(From 12am to 12pm) 8910271382	6290807977	9064298303	7797366147

Help Provided All Over West Bengal

Don't panic! Stay safe. We are all in this together.

OUR ACHIEVEMENTS.....

Since May 5, 2021 to till date (July 22, 2021), GMGC Helpline has stayed open 24/7. More than 200 cases have been solved by the Helpline team till today.

The NSS Unit I
Of
Gokhale Memorial Girls' College
Initiates

GMGC COVID HELPLINE

We, the students of Gokhale Memorial Girls' College, have taken the initiative of helping people in crisis owing to this Pandemic.

We can assist you with updated information on:

1. Oxygen providers
2. Hospital beds (both private and govt.)
3. Blood and plasma
4. Food delivery

DROP A CALL/ TEXT US AT:

<u>For Hospital Beds</u>	<u>For Oxygen</u>	<u>For Blood/Plasma</u>	<u>For Food Services</u>
(From 12pm to 12am) 6296534899	6290763871	8582848617	9612553190
(From 12am to 12pm) 8910271382	6290807977	9064298303	7797366147

Help Provided All Over West Bengal

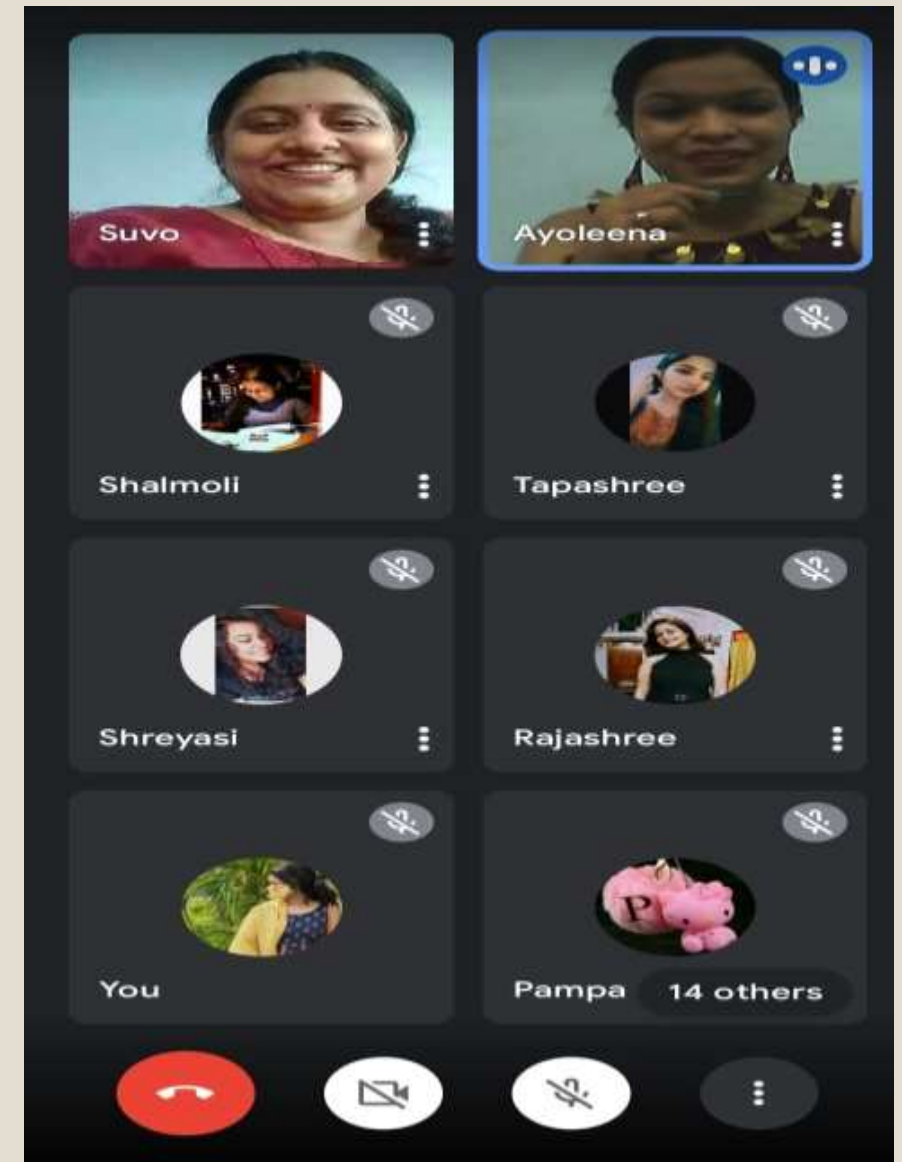
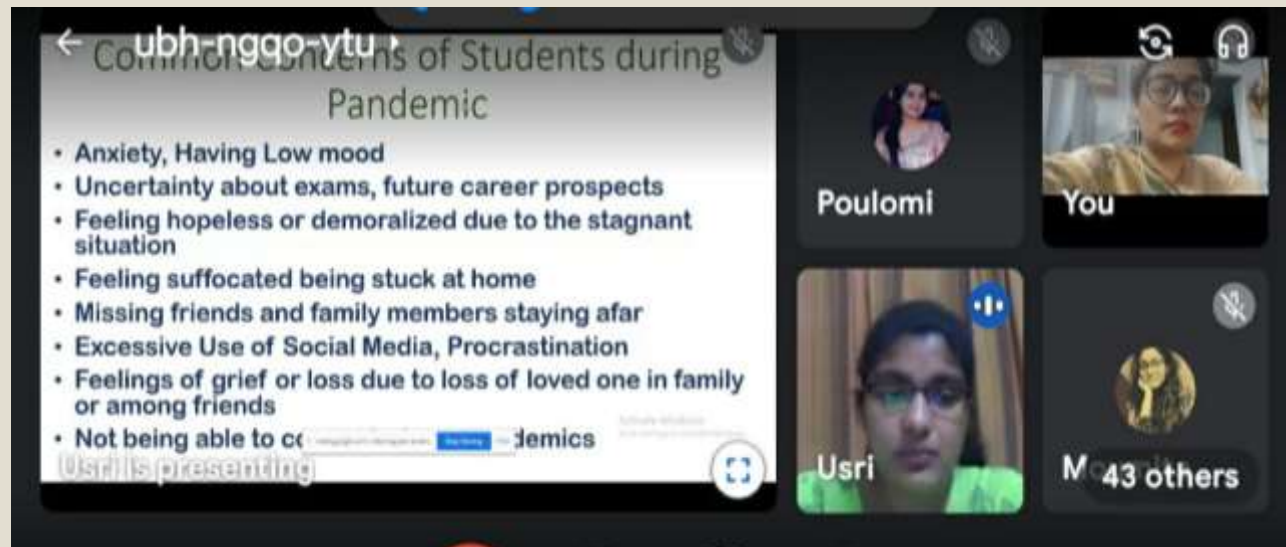
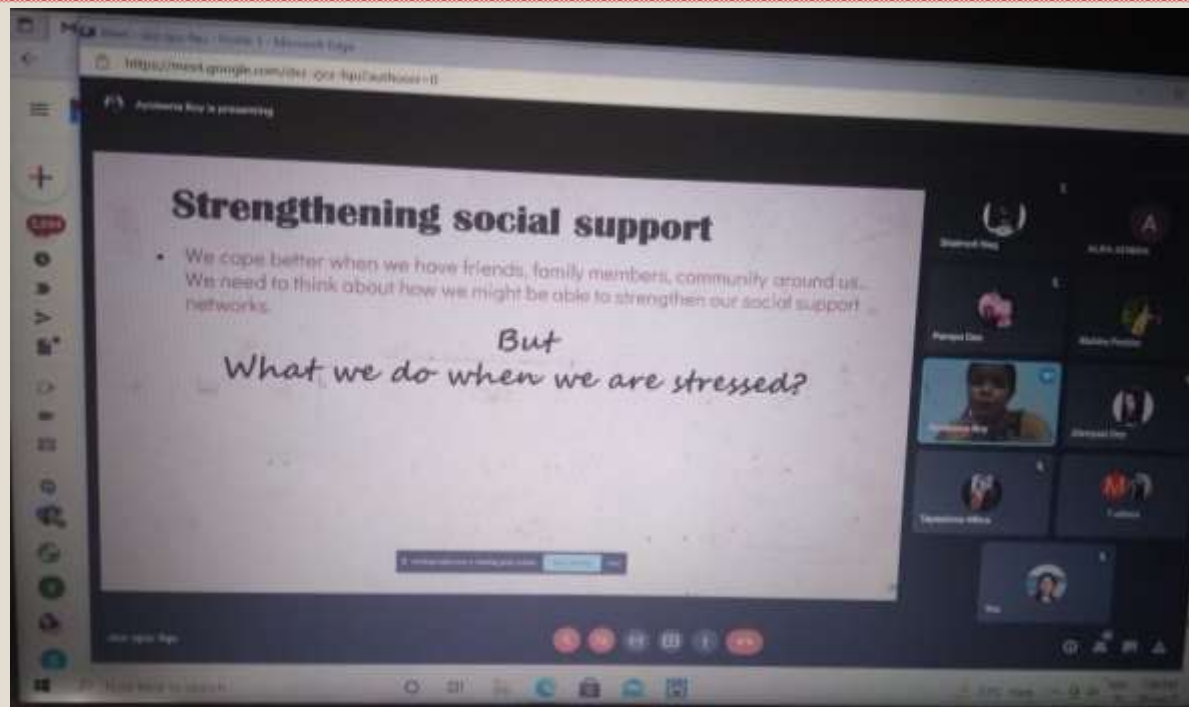
Don't panic! Stay safe. We are all in this together.

Purpose of Group Interactive Counselling Sessions:

- To deal with the mental health issues of the students by certified professionals.
- To discuss the skills to handle the impact of current pandemic situation on mental health.
- Emphasizing on Grief counselling session.
- To identify students going through complicated grief reactions.

Sessions conducted: in the month of May-June

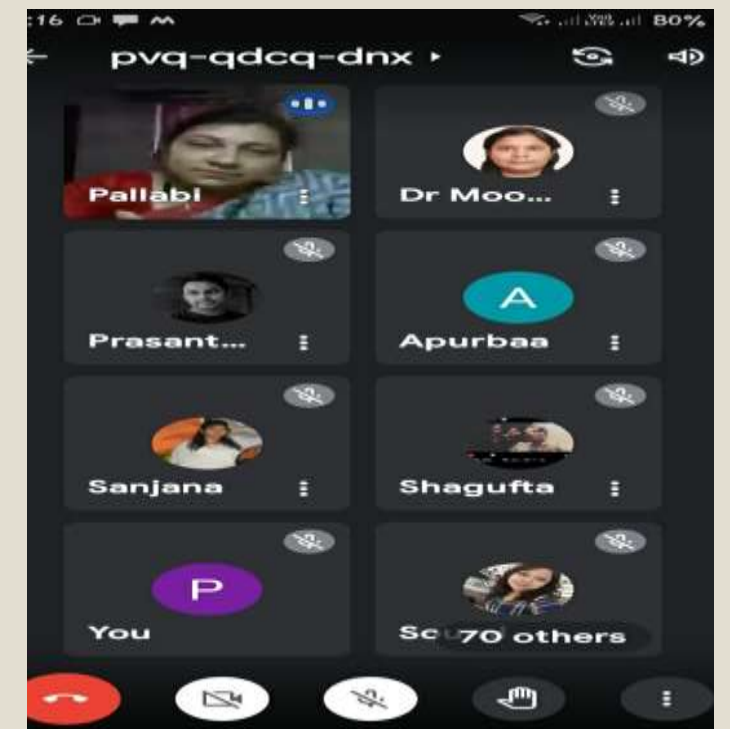
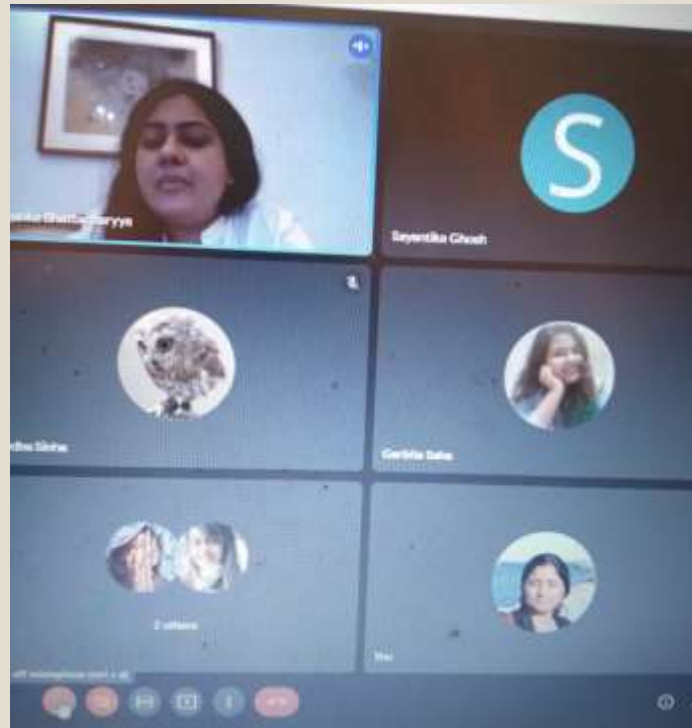
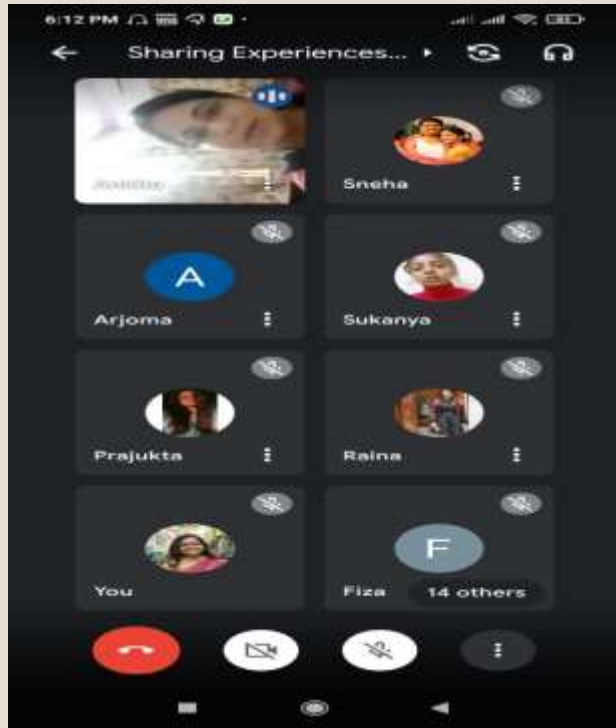
Date	Day	Time	Speaker	Faculty
31.05.2021	Monday	5:30 – 6:30pm	Sm. Aparajita Chakraborty	Dr. Nabomita Chakraborty
07.06.2021	Monday	5:30 – 6:30pm	Sm. Ushri Sengupta	Sm. Arunima Mitra
14.06.2021	Monday	9:30 – 10:30am	Sm. Sudarshana Dasgupta	Sm. Nida Qasim
26.06.2021	Saturday	6:00 – 7:00pm	Sm. Ayoleena Roy	Sm. Suvoshree Bhattacharya
28.06.2021	Monday	5:30 – 6:30pm	Sm. Shymali Sarkar	Dr. Moon Moon Dutta



Sessions conducted: in the month of July

Date	Day	Time	Speaker	Faculty
05/7/2021	Monday	11:30 – 12:30pm	Sm. Debarati Das	Dr. Moon Moon Dutta
06/7/2021	Tuesday	2:30 – 3:30pm	Dr. Deepa Shah	Sm. Suvoshree Bhattacharya
07/7/2021	Wednesday	9:30 – 10:30am	Sm. Pallavi Mukhopadhyay	Dr. Nabomita Chakraborty
09/7/2021	Friday	12:00 – 1:00pm	Sm. Priyanka Bhattacharya	Dr. Leena Nair Sengupta
13/7/2021	Tuesday	5:00 – 6:00pm	Sm. Jayita Saha	Sm. Arunima Mitra

Date	Topic	Speaker
21/07/2021	<p>“Sharing experiences and finding ways to deal with grief”</p> <p>(Only for those students who have lost their beloved ones during the pandemic)</p>	Sm. Ankita Ghosh



Faculty associated with....

COVID HELPLINE:

- ❖ Dr. Sarthak Roychowdhury
- ❖ Prasanta Kumar Pal
- ❖ Dr. Krishnakali Roy
- ❖ Mr. Sudipta Mandal
- ❖ Dr. Kuldip Kaur
- ❖ Mr. Rajkumar Barman
- ❖ Dr. Palashi Biswas
- ❖ Dr. Goutam Mahata
- ❖ Dr. Sarama Das
- ❖ Mr. Subham Dutta
- ❖ Ms. Monami Ghosh
- ❖ Mrs. Sneha Pan
- ❖ Dr. Sanchita Sen
- ❖ Mrs. Pratyasha Agarwal

PSYCHOLOGICAL COUNSELLING:

- ❖ DR. MOON MOON DUTTA
- ❖ DR. LEENA NAIR SENGUPTA
- ❖ DR. NABOMITA CHAKRABORTY
- ❖ SM. SUVOSREE BHATTACHARYA
- ❖ SM. NIDA QASIM
- ❖ SM. ARUNIMA MITRA

Students associated with 'GMGC COVID HELPLINE'

Riya Karmakar	Manali Mazumdar	Oishika Sinha	Mohar Majumdar
Swarnali Ghosh	Kamalika Bhattacharyya	Debungshie Biswas	Raunak Nasim
Meghali Ganguly	Sneha Mondal	Anushree Mukherjee	Shreya Mandal
Suchetana Sengupta	Sulagna Dutta	Ankita Pandey	Tanisha Basu
Payal Thakur	Samadrita Dutta	Animita Hazra	Sudakshina Das
Aratrika Ghosh	Pratyusha Paul	Arunika Dasgupta	Sneha Dutta
Sayantika Malakar	Aindrila Jana	Adrika Biswas	Sayani Banerjee
Devika Das	Shutrishna Ghosh	Manaswini Lahiri	Shrestha Paul
Sanga Basu	Poulomi Poddar	Subhangi Roy	Adrija Kundu
Anushka Banerjee	Sannita Datta	Sreya Das	Ishani Deb
Priti Purkait	Sreeja Ghosh	Srinjini Nandan	Indrakshi Seal

Students associated with 'GMGC COVID HELPLINE'

Anjana Sanyal

Diptasri De

Sweta Chowdhury

Britika Bhowmick

Rahi Roy

Sudipta Ghosh

Rusi Ahmed

Anindita Bhattacharjee

Aditi Das

Darsana Mukherjee

Mubhaswara Ahamed

Priti Sarkar

Fatma Firdaus

Viddhi Pandey

Subhasree Pal

Ayaantika banerjee

Kankana Sarkar

NK Trishika

Devika Das

Karnali Halder

Disha Banerjee

Samayeeta Roy

Debasmita Mallick

Debjani Sarkar

Srijita Shee

Adrita Karmakar

Azra Khan

Puja Das

Sudeshna Roy

Nabanita Das

Amrita Ganguly

Sangita Sahoo

Atreyee Pal

Anuska Bhattacharya

Sreemoyee Sarkar

Anwesha Banerjee

Tanisha Chatterjee

Silpi Bhaumik

Biyash Das

Arti Kumari

Prachi Verma



Certificate of Recognition



MoE/Beat Covid Campaign/June 2021/29

This is to certify that **Dr. Palashi Biswas**

Gokhale Memorial Girls' College

*Coordinated the formation and functioning of five student volunteer teams in the areas of Hospital Management, Non-Hospital Management, Support to Covid affected families, Medical Supplies, Psychosocial support to Covid patients and their family members as a part of **Beat Covid Campaign** initiative of Mahatma Gandhi National Council of Rural Education, Hyderabad.*

**MGNCRE Programme Coordinator
(Tuti Sandhya)**

Mahatma Gandhi National Council of Rural Education
Department of Higher Education, Ministry of Education
Government of India



Certificate of Appreciation



MoE/Beat Covid Campaign/July/29

This is to certify that
Payal Thakur
Gokhale Memorial Girl's College
GMGC Helpline

*rendered his/her valuable services in team as a part of **Beat Covid Campaign** initiated by Mahatma Gandhi National Council of Rural Education, Hyderabad During **JUNE 2021** this campaign, the student has provided PSHYCOSOCIAL support to covid affected patients and their families.*

Programme Coordinator
(Tuti Sandhya)

Mahatma Gandhi National Council of Rural Education
Department of Higher Education, Ministry of Education
Government of India



Certificate of Appreciation



MoE/Beat Covid Campaign/July/29

This is to certify that
ADRIJA KUNDU
GOKHALE MEMORIAL GIRLS' COLLEGE
GMGC HELPLINE

*rendered his/her valuable services in team as a part of **Beat Covid Campaign** initiated by Mahatma Gandhi National Council of Rural Education, Hyderabad During **JUNE 2021** this campaign, the student has provided PSHYCOSOCIAL support to covid affected patients and their families.*

Programme Coordinator
(Tuti Sandhya)

Mahatma Gandhi National Council of Rural Education
Department of Higher Education, Ministry of Education
Government of India



Certificate of Appreciation



MoE/Beat Covid Campaign/July/29

This is to certify that
Debungshie Biswas
Gokhale Memorial Girl's College
Front Desk

*rendered his/her valuable services in team as a part of **Beat Covid Campaign** initiated by Mahatma Gandhi National Council of Rural Education, Hyderabad During **JUNE 2021** this campaign, the student has provided PSHYCOSOCIAL support to covid affected patients and their families.*

Programme Coordinator
(Tuti Sandhya)

Mahatma Gandhi National Council of Rural Education
Department of Higher Education, Ministry of Education
Government of India



Certificate of Appreciation



MoE/Beat Covid Campaign/July/29

This is to certify that

N.K. Trishika

Gokhale Memorial Girls' College

Blood Group GMGC

*rendered his/her valuable services in team as a part of **Beat Covid Campaign** initiated by Mahatma Gandhi National Council of Rural Education, Hyderabad During **JUNE 2021** this campaign, the student has provided PSHYCOSOCIAL support to covid affected patients and their families.*

Programme Coordinator
(Tuti Sandhya)

Mahatma Gandhi National Council of Rural Education
Department of Higher Education, Ministry of Education
Government of India



Certificate of Appreciation



MoE/Beat Covid Campaign/July/29

This is to certify that
Sayantika malakar
Gokhale memorial girl's college
GMGC help line

*rendered his/her valuable services in team as a part of **Beat Covid Campaign** initiated by Mahatma Gandhi National Council of Rural Education, Hyderabad During **JUNE 2021** this campaign, the student has provided PSHYCOSOCIAL support to covid affected patients and their families.*

Programme Coordinator
(Tuti Sandhya)

Mahatma Gandhi National Council of Rural Education
Department of Higher Education, Ministry of Education
Government of India



Certificate of Appreciation



MoE/Beat Covid Campaign/July/29

This is to certify that

Atreyee Pal

Gokhale Memorial Girls' College

HOSPITAL GROUP GMGC

*rendered his/her valuable services in team as a part of **Beat Covid Campaign** initiated by Mahatma Gandhi National Council of Rural Education, Hyderabad During **JUNE 2021** this campaign, the student has provided PSHYCOSOCIAL support to covid affected patients and their families.*

Programme Coordinator
(Tuti Sandhya)

Mahatma Gandhi National Council of Rural Education
Department of Higher Education, Ministry of Education
Government of India



Certificate of Appreciation



MoE/Beat Covid Campaign/July/29

This is to certify that

SRIJITA SHEE

Gokhale Memorial Girls College

Oxygen

*rendered his/her valuable services in team as a part of **Beat Covid Campaign** initiated by Mahatma Gandhi National Council of Rural Education, Hyderabad During **JUNE 2021** this campaign, the student has provided PSHYCOSOCIAL support to covid affected patients and their families.*

**Programme Coordinator
(Tuti Sandhya)**

Mahatma Gandhi National Council of Rural Education
Department of Higher Education, Ministry of Education
Government of India



Certificate of Appreciation



MoE/Beat Covid Campaign/July/29

This is to certify that
Disha Banerjee
Gokhale Memorial Girl's College
GMGC Helpline

*rendered his/her valuable services in team as a part of **Beat Covid Campaign** initiated by Mahatma Gandhi National Council of Rural Education, Hyderabad During **JUNE 2021** this campaign, the student has provided PSHYCOSOCIAL support to covid affected patients and their families.*

Programme Coordinator
(Tuti Sandhya)

Mahatma Gandhi National Council of Rural Education
Department of Higher Education, Ministry of Education
Government of India



Certificate of Appreciation



MoE/Beat Covid Campaign/July/29

This is to certify that
Samadrita Dutta
Gokhale Memorial Girls' College
GMGC HELPLINE

*rendered his/her valuable services in team as a part of **Beat Covid Campaign** initiated by Mahatma Gandhi National Council of Rural Education, Hyderabad During **JUNE 2021** this campaign, the student has provided PSHYCOSOCIAL support to covid affected patients and their families.*

Programme Coordinator
(Tuti Sandhya)

Mahatma Gandhi National Council of Rural Education
Department of Higher Education, Ministry of Education
Government of India



Certificate of Appreciation



MoE/Beat Covid Campaign/July/29

This is to certify that
Shutrishna Ghosh
Gokhale Memorial Girls College
Gmgc covid helpline

*rendered his/her valuable services in team as a part of **Beat Covid Campaign** initiated by Mahatma Gandhi National Council of Rural Education, Hyderabad During **JUNE 2021** this campaign, the student has provided PSHYCOSOCIAL support to covid affected patients and their families.*

Programme Coordinator
(Tuti Sandhya)

Mahatma Gandhi National Council of Rural Education
Department of Higher Education, Ministry of Education
Government of India



Certificate of Appreciation



MoE/Beat Covid Campaign/July/29

This is to certify that
Sulagna Dutta
Gokhale Memorial Girls' College
GMGC Covid Help line

*rendered his/her valuable services in team as a part of **Beat Covid Campaign** initiated by Mahatma Gandhi National Council of Rural Education, Hyderabad During **JUNE 2021** this campaign, the student has provided PSHYCOSOCIAL support to covid affected patients and their families.*

Programme Coordinator
(Tuti Sandhya)

Mahatma Gandhi National Council of Rural Education
Department of Higher Education, Ministry of Education
Government of India