



Stakeholders' Feedback Analysis Report 2021-22

ACTION TAKEN REPORT

The Stakeholders' Feedback Analysis Report 2021-22 was placed in the meeting of the Academic Sub-Committee (Academic Planning Body) held on 05.12.2022 for perusal and to take resolution for necessary action as may be necessary.

Agenda 3: Discussion on Stakeholder Feedback Analysis Report 2021-22

Convener Dr. Sanchita Sen placed the Stakeholder Feedback Analysis Report 2021-22 before the Academic Sub-Committee. At the outset she stated that students had not written their names on the feedback forms, but only their Roll Numbers. This was an experiment to see how students respond when they do not have to disclose their names. Students had more or less responded in the same manner as previously. Their main problem still lay with

- i. Library hours not being convenient
- ii. Availability of books
- iii. Photocopy facility (13% responses)
- iv. Internet availability (15% responses)

But a greater percentage of students than previous years expressed their satisfaction regarding availability and range of books, capabilities of the Librarian and Library Staff and reading room environment. This was noted as significant development since library staff had been advised to adopt more student-friendly attitude and policies based on the previous years' experiences.

Dr. S. Sen also the RUSA convener stated that availability of text and reference books pertaining to the CBCS syllabus had been purchased with RUSA 2.0 grants and were being issued to the students. Dr. Sen also mentioned that Central Library had conducted special LOPs to train students and faculty in accessing e-resources and OPAC too was being used more frequently. The Central Library website was being increasingly visited by students for accessing NList resources, other e-resources like Shodhganga and e-Shodhsindhu and Question Papers. Online access to study material was increasingly helping the students to download study material.

Responses on college infrastructure indicated that students were mostly satisfied with upkeep of classrooms, furniture and washrooms. Lighting and ventilation were satisfactory. Security arrangements were satisfactory.

Responses on teaching ability, communication, punctuality and such others pertaining to the Honours curriculum were favourable. Overall rating was favourable as evident from the fact that almost 66 % responses were in the "very good" category. Responses were favourable in case of the two General subjects too.

Special comments made by the students were also discussed with due importance as they reflect the true feeling students have towards the institution. As observed, overall teaching ability, teacher's punctuality, approachability were appreciated by the students. Students were appreciative of the discipline among the peers enforced under strict monitoring of the professors. Students' opinions on infrastructure was discussed. Members admitted that students wanted betterment of classes. They wanted ACs to be installed, particular during the high temperatures of summer. Washrooms needed to be cleaned more frequently. Internet services and playground were insufficient. HOI informed members that steps were being taken to ensure better cleaning of classrooms and washrooms. Existing college ground was being used by the PWD for keeping materials for the new construction. The ground would be leveled and rendered usable in the near future, once the entire new construction was completed. Students were not satisfied with campus recruitment opportunities. HOI assured that this would be taken care of as the Placement Cell had already taken the initiative to organize a Job and Career Fair for the current students. The Placement Cell would also approach recruiting agencies. She made a special mention of 8 students being already chosen through campus interviews by SBI Life for training and placement.

HOI also informed members that, in response to the students' demand for better internet facilities, the college has already taken measures by procuring additional bandwidth with Alliance Broadband Pvt. Ltd. and routers had been installed in both the buildings to distribute WiFi connectivity.

Members present in the Academic Sub Committee meeting held on 5/12/22

List of Signatories:-

① Sanchita Sen 5/12/22
(convenor)

Chakrabarty. 5/12/22.
(CHAIRPERSON)
(PRINCIPAL)

② Jyoti Mahanta 5/12/22

③ SK Sariful Islam 5/12/22

④ Chandrima Ghosh 5/12/22

⑤ Samash Digi 5/12/22

⑥ Gokul Saha

⑦ Prasanta Kumar 5/12/22

⑧ Raj Kumar Barman 5/12/22

⑨ Palash Biswas 5/12/22

⑩ Md. Iqbal Sultan 05/12/22